

# Bertazzoni - Two Year Limited Warranty



The warranties provided by Bertazzoni UK Ltd in this statement, apply exclusively to Bertazzoni appliances and accessories sold as new products to the original owner by a Bertazzoni authorised distributor, retailer, dealer or service centre and installed in the United Kingdom. The warranties provided in this statement are not transferable and have validity from the date of purchase.

## COVERAGE INFORMATION

Bertazzoni UK Ltd will repair or replace any component part which fails or proves defective due to materials and/or workmanship within 2 years from the date of installation and under conditions of normal domestic use. Repair or replacement will be free of charge, including labour at standard rates and shipping expenses. Repair service must be performed by a Bertazzoni Authorised Service engineer during normal working hours. Please note that any repairs carried out by an unauthorized person and the use of incorrect parts may cause the product to malfunction and will potentially void the warranty.

## HOW TO OBTAIN SERVICE

To obtain warranty service please contact Bertazzoni Customer Service at the number below and provide model number, serial number, and date of purchase.

**[03333 443 422]**

Save proof of original purchase or of original installation to establish warranty period. Copy of the product serial tag is affixed to the back cover of the instruction manual.

## WHAT IS NOT COVERED

1. The product used in any commercial application.
2. Repair service provided by other than a Bertazzoni authorised service agency.
3. Damage or repair service to correct service provided by an unauthorised agency or the use of unauthorised parts.
4. Installation not in accordance with current regulations, Electrical, Gas, Plumbing.
5. Defects or damage due to improper storage of the product
6. Defects or damage or missing parts on products sold out of the original factory packaging or from displays.
7. Cosmetic damages (scratches, stains, surface imperfections on stainless steel, paint, enamel etc.) not reported at the point of delivery.
8. Service calls or repairs to correct the installation of the product and/or related accessories.
9. Service calls to connect, convert or otherwise repair the electrical wiring and/or gas line to properly use the product.
10. Repair service due to product usage in manner other than what is normal and customary for home (domestic) use.
11. Replacement of wear and tear parts
12. Replacement of glasses and light bulbs if they are claimed to have failed later than 30 days after installation.
13. Defects and damages arising from accident, alteration, misuse, abuse, improper installation.

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14. Defects and damage arising from external forces beyond the control of Bertazzoni UK such as fire, flood, earthquakes, electrical surges, and other acts of God.

Bertazzoni does not assume any responsibility for incidental or consequential damages.

Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from country to country.